







# PACIFIC CUSTOMS BROKER SERVICES PVT. LTD.

Custom clearance ▪ Freight forwarding
Warehousing and distribution ▪ Consultancy services

www.pacificcustomsbroker.com

# OVERVIEW

Pacific Customs Broker Services Pvt. Ltd. is established in 2016 and providing dedicated and specialized services to their customers related to custom clearance, freight forwarding, warehousing, distribution and consultancy in India. Pacific Customs Broker Services Pvt. Ltd. is renowned name in providing their expert services especially to medical device industry in India.

We offer a fully integrated service from a fully committed and equipped team, capable of meeting every related need. Our first priority is to gain a thorough understanding of the requirements of the business of our customer and then helping them in meeting their operational requirements.

# MANAGEMENT

**Mr. Pradeep Diwate and Mr. Tushar Diwate, directors of the company, are having cumulative experience of almost 5 decades leading the company. Mr. Pradeep Diwate has mastered it for medical device industry. Mr. Pradeep Diwate has overall on hand experience of 27 years in customs clearance and 22 years in medical devices and equipments.**

# VISION

To be the most reliable and efficient supply Chain Company, when measured in term of service excellence and reliability. Efficient, effective and dynamic company capable of delivering high quality services to their customers.

# MISSION

To add value to our client's products and services by providing best possible supply chain services, so they can focus on their business activities without worrying about supplies and deliveries. And satisfy our customers with integrated logistics solutions that are timely , innovative, effective, efficient led by a workforce dedicated to quality and providing best services.

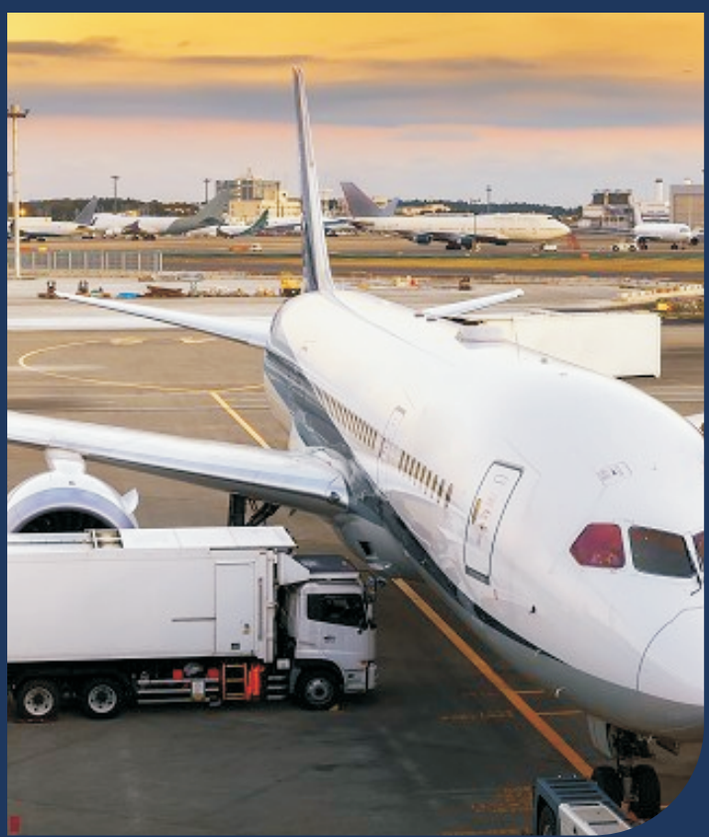
# VALUES

We aim to work in partnership with customers and suppliers alike. Our employees are trained to be very good listeners, and then to propose innovative, effective solutions to the logistics challenges faced by our individual customers. We also forge close links with major carriers in order to promote understanding of customers' problems and develop new ways of satisfying their needs.

With the young and dynamic team, we believe that the need of the hour in our industry is to be pro-active and not reactive. So we are ready to go that extra mile to satisfy our customers.



# OUR SERVICES



## CUSTOM CLEARANCE

Pacific Customs Broker Services Pvt. Ltd., is renowned company as a CHA & International Freight Forwarder since from its establishment based at Mumbai air and sea ports and having license no. 11/2250. We provide our expertise services to our customers for all import export shipments in India. Our expert team ensures the hassle free movement of shipments of our customers. We process all necessary documents with customs, collect delivery orders, obtaining NOC (no objection certificates) from various departments i.e. Drug controllers, FSSAI or AQ. We also provide clearance of second hand / used equipment's, packing/ re-packing of the shipments, Transportation and delivery of shipments to customer's sites as per their requirements.

Our main expertise of custom clearance is in Medical & Pharmaceutical products. We handle almost 650-700 import & exports shipments on monthly basis with 95%+ shipments related to Medical Devices & Pharmaceuticals product range.

## FREIGHT FORWARDING

**Air Freight :** Import- and export service / customs declarations and settlement of all clearance formalities / door to door / door to airport / airport to airport / airport to door /express- or economy conditions.

**Sea Freight :** Cargo transportation by sea is today´s most economical way of hauling intercontinental wares all over the globe. We offer our customers a complete sea freight procedure through an international network and with local contact services. We transport your wares from every place on earth to the consumer, including settlement of all clearance formalities and, if necessary, unloading of the containers at one of your branches.



# WAREHOUSING & DISTRIBUTION

Our flexible and customized warehousing solutions provide economic conditions and effective use of storage capacity. Our standardized processes and systems can be further customized to the needs of our partners. This guarantees effective warehousing and the realization of all desired goals. We integrate several warehousing services like Inbound and outbound logistics, and offer a variety of commissioning procedures and storage strategies (e.g. FIFO, Traceability of the products, Good documentation practice).

Individual requests are processed manually or automatically. These value added services facilitate a consistent complete solution. We service all enterprise sizes and offer optimal solutions for everything from simple storage to fully automated high-bay warehouses as per customer needs.

The Team is able to design and deliver scalable solutions tailored to your individual business needs. We will ensure your business requirements are fulfilled, service commitments are met and most importantly, customers are satisfied by providing quality services to our customers.





# CONSULTANCY SERVICES

With the years of experience and practice we are pleased to advise and providing consultancy our customers with related matters of custom clearance, SVB, Transfer Pricing, Requirement of licenses to import the goods in India.

Also providing the consultation on Various documentation requirements of customs, Refunds filing and processing with customs, HS code information, and issues related to warehousing and distribution.

# OTHER GROUP CO's

**Omkar Enterprises :**

Established in 2001 and involved in custom clearance service for import and export shipments in India.

**Pal India Shipping Division Logistics:**

Established in 2006 and involved in services of custom clearance, freight forwarding, consultancy service (related to customs matter) in India.

# ESTEEMED CLIENTS

Boston Scientific India Private Limited

St Jude Medical India Private Limited

Varian Medical Systems International India Pvt. Ltd.

Cardinal healthcare India Private Limited

MerilLife Sciences Private Limited

Roche Diagnostic Private Limited.

Cook Medical India Private Limited.

Balt India Private Limited.

Faith Biotech Private Limited

Merit Medial System India Private Limited

VEIVA Scientific India Private Limited

Liva Nova

Molnlycke

Hester Diagnostic Private Limited.

Biomedicon Services India Private Limited

ALTO Medical Systems Private Limited

RAMAN & WEIL Private Limited

LEPU Medical

Air India Stats Airort Services Private Limited

Tata International Limited

L'OREAL INDIA

L'oreal India
Private Limited

NAOS

NAOS Skincare
India Private Limited

Skinnovation
We Breathe Skin

SKINNOVATION
Private Limited

Panther Healthcare

PANTHER
Healthcare

# WHY PACIFIC?

We are specialized into custom clearance and freight forwarding especially for healthcare industry. Pacific and group companies are having more than two decades of the experience in the custom clearance for healthcare industry. Through the vast experience in dealing with medical device and healthcare industry, team Pacific has deepest knowledge of the custom laws, classification of the product, process and system of the Indian customs authorities.

**Team Pacific :** Team is the real assets of the Pacific. We believe in creating team, grow people, trained them well and retain them. Pacific team is well trained and well versed with Indian customs law and their procedures to have the hassle free movement of the cargo.

**Time bound services:**
Pacific is committed to provide time bound services to their customers in term of meeting the times lines as per set KPI's with their customers.

**Additional Services :** We believe in going extra miles for our customers and help them in all the matters related to customs like SVB registrations, timely information of change in notifications to our customers, regular updates about change in custom procedures, obtaining no objection from PGA (participating Govt. agency) as part of our services.

**Management & compliance:**
Our team is committed to provide services to their customers in accordance to the related law. We understand the requirement of our multinational customers in term of their quality & regulatory requirements as per the local law and international compliance (USFDA) hence we understand customer requirement and prepare all required SOP's and work instructions for them and follow them strictly in order to meet their compliance.


## PACIFIC CUSTOMS BROKER SERVICES PVT. LTD.

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